

Policies for Complaints and Grievances Resolution

The school's policy for dealing with complaints and grievances includes processes for raising and responding to matters of concern identified by parents and/or students. These processes incorporate, as appropriate, principles of procedural fairness.

An appropriate outline of the policy and processes is provided in the College Information Booklet. This policy is under redevelopment and once finalized will be included in the staff handbook and College Information Booklet.